

Bookings, Payment Policy

Ethereal Crystals and Reiki

Last updated: 18/11/2025

1. Bookings Policy

How to Book

Reiki and healing sessions can be booked using the following methods:

- **Phone:** 0421 517 515
- **Website:** Bookings Page – appointment selection
- **Email:** info@etherealcrystalsandreiki.com

Once your booking request is received, you will receive a confirmation message and any relevant preparation instructions.

Booking Requirements

- Bookings are accepted subject to practitioner availability.
- Accurate client contact details are required for confirmation.
- Distance Reiki clients must follow their pre-session instructions to ensure the best experience.

Late Arrival

For home visits, if I am held up or are running late, you (the client) will be notified as soon as possible, and the session will run for the full duration of the session (1 hour or 1.5hours).

For Distance Healing, if you (the client) contact me to advise you will be late for your appointment time, the session for remain due to end at the original scheduled time. Please contact me at your earliest convenience to advise if you are running late.

2. Cancellation Policy

Refer to our cancellation, no show Policy.

3. Payment Policy

Payments for Products

All products purchased from Ethereal Crystals and Reiki are processed securely through **PayPal** at checkout.

Payment must be completed before your order is processed and shipped.

Payments for Reiki & Healing Sessions

Reiki and energy healing sessions are invoiced directly to you.

- Invoices are sent via email
- Payment is due by the date listed on the invoice
- Sessions may be postponed if payment is not received on time

Overdue Invoices

If an invoice becomes overdue:

1. Email reminders will be sent (max 2), followed by a phone call.
2. Continued non-payment may result in further action such as a debt collection agency being contacted.
3. Minimal necessary information may be provided to a debt collection agency (as per the Privacy Policy)

Accepted Payment Methods

- **Products:** PayPal
- **Energy Healing Services:** Invoice payment (bank transfer or listed methods)

4. Contact Information

For booking, payment, or cancellation queries:

 **0421 517 515**

 **info@etherealcrystalsandreiki.com**



Ethereal Crystals and
Reiki